

National Disability Agreement: i-Proportion of carers of people with disability who are satisfied with the range of disability service options and quality of support received, 2010

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Identifying and definitional attributes

Metadata item type:	Indicator
Indicator type:	Indicator
Common name:	Carers of people with disability who are satisfied with the range of disability service options and quality of support received, 2010
Short name:	Proportion of carers of people with disability who are satisfied with the range of disability service options and quality of support received, 2010
METEOR identifier:	394067
Registration status:	Community Services (retired) , Superseded 15/12/2011
Description:	Carer satisfaction with disability services.
Indicator set:	National Disability Agreement (2010) Community Services (retired) , Superseded 15/12/2011
Outcome area:	Families and carers are well supported Community Services (retired) , Standard 23/07/2010 Disability , Standard 13/08/2015

Collection and usage attributes

Computation description:	Number of carers who are 'satisfied' with disability service options, level and quality of support received divided by the number of target carer population (may be a sample; can be expressed as a percentage).
Computation:	$\sum r_i / \sum n_i$
Numerator:	Number of carers who are 'satisfied' with disability service options and quality of support received.
Numerator data elements:	<div>Data Element / Data Set Data Element Data elements not yet decided.</div>
Denominator:	Number of target carer population (may be a sample).
Denominator data elements:	<div>Data Element / Data Set Guide for use Data elements not yet decided.</div>
Comments:	State/territory, Indigenous status of carer, cultural and linguistic background of carer, Remoteness Area, carer sex, carer age group.

Representational attributes

Representation class:	Percentage
Data type:	Real
Unit of measure:	Person

Accountability attributes

Organisation responsible for providing data: Department of Human Services, Victoria.

Further data development / collection required: Data development for this indicator will be undertaken as part of the National Disability Services Quality Framework Implementation Plan being led by the Department of Human Services, Victoria.

Substantial data development is required for this indicator, including: definitions for 'satisfied', 'quality', 'range of options' and the scope of the indicator as current service users or potential population.

There is potential for substantial non-sampling error with any collection of this type of data.

The report on the 1999 national survey of satisfaction with disability services recommended a coordinated approach to future satisfaction surveys to ensure satisfactory response rates.

Other issues caveats: Available disaggregation depends on sampling errors and other caveats.

Relational attributes

Related metadata references: Has been superseded by [National Disability Agreement: i-Proportion of carers of people with disability who are satisfied with the range of disability service options and quality of support received, 2011](#)
[Community Services \(retired\)](#), Superseded 05/03/2012