

# Responsiveness

Exported from METEOR (AIHW's Metadata Online Registry)

© Australian Institute of Health and Welfare 2024

This product, excluding the AIHW logo, Commonwealth Coat of Arms and any material owned by a third party or protected by a trademark, has been released under a Creative Commons BY 4.0 (CC BY 4.0) licence. Excluded material owned by third parties may include, for example, design and layout, images obtained under licence from third parties and signatures. We have made all reasonable efforts to identify and label material owned by third parties.

You may distribute, remix and build on this website's material but must attribute the AIHW as the copyright holder, in line with our attribution policy. The full terms and conditions of this licence are available at <https://creativecommons.org/licenses/by/4.0/>.

Enquiries relating to copyright should be addressed to [info@aihw.gov.au](mailto:info@aihw.gov.au).

Enquiries or comments on the METEOR metadata or download should be directed to the METEOR team at [meteor@aihw.gov.au](mailto:meteor@aihw.gov.au).

# Responsiveness

## Identifying and definitional attributes

<b>Item type:</b>	Framework Dimension
<b>METEOR identifier:</b>	392585
<b>Description:</b>	Service is client orientated. Clients are treated with dignity, confidentiality, and encouraged to participate in choices related to their care.

## Indicators in this framework

- [National Healthcare Agreement: P31-Proportion of people with asthma with a written asthma plan, 2010](#)  
Health, Superseded 08/06/2011
- [National Healthcare Agreement: P58-Patient satisfaction/experience, 2010](#)  
Health, Superseded 08/06/2011
- [National Healthcare Agreement: PI 58-Patient satisfaction/experience, 2011](#)  
Health, Superseded 31/10/2011
- [National Healthcare Agreement: PI 31-Proportion of people with asthma with a written asthma plan, 2012](#)  
Health, Retired 25/06/2013
- [National Healthcare Agreement: PI 58-Patient satisfaction/experience, 2012](#)  
Health, Superseded 25/06/2013
- [National Healthcare Agreement: PI 32-Patient satisfaction/experience, 2013](#)  
Health, Superseded 30/04/2014
- [National Healthcare Agreement: PI 32-Patient satisfaction/experience, 2014](#)  
Health, Superseded 14/01/2015
- [National Healthcare Agreement: PI 32-Patient satisfaction/experience, 2015](#)  
Health, Superseded 08/07/2016
- [National Healthcare Agreement: PI 31-Proportion of people with asthma with a written asthma plan, 2011](#)  
Health, Superseded 31/10/2011
- [National Healthcare Agreement: PI 32-Patient satisfaction/experience, 2016](#)  
Health, Superseded 31/01/2017
- [National Healthcare Agreement: PI 32-Patient satisfaction/experience, 2017](#)  
Health, Superseded 30/01/2018
- [National Healthcare Agreement: PI 32-Patient satisfaction/experience, 2018](#)  
Health, Superseded 19/06/2019
- [National Healthcare Agreement: PI 32-Patient satisfaction/experience, 2019](#)  
Health, Superseded 13/03/2020
- [National Healthcare Agreement: PI 32-Patient satisfaction/experience, 2020](#)  
Health, Standard 13/03/2020
- [National Healthcare Agreement: PI 32-Patient satisfaction/experience, 2021](#)  
Health, Standard 03/07/2020
- [National Healthcare Agreement: PI 32-Patient satisfaction/experience, 2022](#)  
Health, Standard 24/09/2021