

# Person—reason for seeking assistance, SAAP code N[NN]

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# Person—reason for seeking assistance, SAAP code N[NN]

## Identifying and definitional attributes

<b>Metadata item type:</b>	Data Element
<b>Short name:</b>	Reason for seeking assistance (SAAP)
<b>METEOR identifier:</b>	337012
<b>Registration status:</b>	<a href="#">Community Services (retired)</a> , Superseded 23/08/2010 [Non Dictionary]
<b>Definition:</b>	The reason why a person presented to a SAAP agency in order to seek assistance, as represented by a code.
<b>Data Element Concept:</b>	<a href="#">Person—reason for seeking assistance</a>
<b>Value Domain:</b>	<a href="#">Reasons for seeking SAAP assistance code N[N]</a>

## Value domain attributes

## Representational attributes

<b>Representation class:</b>	Code
<b>Data type:</b>	Number
<b>Format:</b>	N[N]
<b>Maximum character length:</b>	2

	Value	Meaning
<b>Permissible values:</b>	Interpersonal relationships	
	2	Time out from family/other situation
	3	Relationship/family breakdown
	4	Interpersonal conflict
	7	Sexual abuse
	6	Domestic/family violence
	5	Physical/emotional abuse
	Financial	
	20	Gambling
	23	Budgeting problems
	24	Rent too high
	21	Other financial difficulty
	Accommodation	
	27	Overcrowding issues
	25	Eviction/asked to leave
	11	Emergency accommodation ended
	26	Previous accommodation ended
	Health	
	28	Mental health issues
	10	Problematic drug/alcohol/substance use

	13	Psychiatric illness
	29	Other health issues
	Other reasons	
	30	Gay/lesbian/transgender issues
	12	Recently left institution
	14	Recent arrival to area with no means of support
	15	Itinerant
	88	Other
<b>Supplementary values:</b>	99	Not stated/inadequately described

## Collection and usage attributes

### Guide for use:

#### CODE 2 Time out from family/other situation

Time out from family/other situation is selected if the client needed some time away from her/his family or if the client needed some time away from non-related individuals.

#### CODE 3 Relationship/family breakdown

Relationship/family breakdown is used if the client sought assistance because of the dissolution of a spouse/partner relationship or other family relationship. Homelessness as a result of the death of a family member should be recorded under *other* by writing 'Bereavement/death in the family'.

#### CODE 4 Interpersonal conflict

Interpersonal conflict is selected if the client sought assistance because of interpersonal conflicts with either family members or non-related individuals.

#### CODE 5 Physical/emotional abuse

Physical/emotional abuse is used if the client sought assistance as a result of physical or emotional abuse inflicted on the client by a non-related individual.

#### CODE 6 Domestic/family violence

Domestic/family violence is selected if the client sought assistance as a result of physical or emotional abuse inflicted on the client by a family member.

#### CODE 7 Sexual abuse

Sexual abuse should be used if the client sought assistance as a result of sexual abuse inflicted on the client by a family member or non-related individual.

#### CODE 10 Problematic drug/alcohol/substance abuse

Problematic drug/alcohol/substance use is used if the client sought assistance as a result of his/her drug or alcohol related problem. This does not include a situation in which the client sought assistance as a result of drug or alcohol abuse by another person.

#### CODE 11 Emergency accommodation ended

Emergency accommodation ended is selected if the client was required to leave the emergency accommodation (including SAAP accommodation) at which s/he was previously staying.

#### CODE 12 Recently left institution

Recently left institution is used if the client was recently released from prison, a detention centre, a hospital or other institution.

#### CODE 13 Psychiatric illness

Psychiatric illness is selected if the client sought assistance as a result of his/her diagnosed psychiatric problem. This does not include a situation in which the client sought assistance as a result of another person's psychiatric problem.

#### CODE 14 Recent arrival to area with no means of support

Recent arrival to area with no means of support is selected if the client sought assistance because s/he recently arrived in the area (from another town or another country) and had nowhere to stay.

#### CODE 15 Itinerant

Itinerant is used if the client was moving from place to place or had no fixed address.

#### CODE 20 Gambling

Gambling is selected if the client sought assistance because they had insufficient means to cover the cost of living as a consequence of a one-off instance or an ongoing gambling problem.

#### CODE 21 Other financial difficulty

Other financial difficulty is used if the client sought assistance because the client had insufficient money to pay for accommodation, food, bills or other essentials.

#### CODE 23 Budgeting problems

Budgeting problems is used if the client has adequate financial resources but has difficulties managing these resources.

#### CODE 24 Rent too high

Rent too high is selected if the client doesn't have the financial resources to meet rental commitments.

#### CODE 25 Eviction/asked to leave

Eviction/asked to leave is used if the client was formally evicted from her/his previous accommodation arrangement (for example, by a landlord or public housing official) or if the client was asked to leave their previous accommodation (for example, if the client was asked to leave by flatmates).

#### CODE 26 Previous accommodation ended

Previous accommodation ended is used if the client's previous accommodation was no longer available (for example, the breakup of a group home).

#### CODE 27 Overcrowding issues

Overcrowding issues is selected if the client sought assistance as a result of household stress from an overcrowded living situation.

#### CODE 28 Mental health issues

Mental health issues is selected if the client sought assistance because of mental health issues that interfered with their ability to function effectively, impacting on their capacity to maintain their housing situation. This does not include a situation in which the client sought assistance as a result of another person's mental health issues.

#### CODE 29 Other health issues

Other health issues is used if the client had health issues, excluding mental health, psychiatric issues or drug dependency issues.

#### CODE 30 Gay/lesbian/transgender issues

Gay/lesbian/transgender issues is selected if the client sought assistance as a result of his/her sexuality or sexual identification.

CODE 88 Other

Other is used if the client is seeking assistance for a reason not listed above.

CODE 99 Not stated/inadequately described

Not stated/inadequately described is selected if there is insufficient information to determine the client's presenting reasons for seeking assistance, or if the client did not want to answer this question.

## Data element attributes

### Collection and usage attributes

**Guide for use:**

There may be more than one reason why a client seeks assistance. This data element is used to collect all of these reasons. While multiple options may be chosen for the presenting reason(s) (including that indicated as being the 'main' one), only one option may be chosen for the main presenting reason. However it is all one concept.

The presenting reason(s) is intended to focus on the reasons the client presented to the agency as opposed to the underlying reasons or causes that may have built up over a lifetime.

### Source and reference attributes

**Submitting organisation:** Australian Institute of Health and Welfare

### Relational attributes

**Related metadata references:**

Has been superseded by [Person—reason for seeking assistance, homelessness code N\[N\]](#)

[Homelessness](#), Superseded 01/05/2013

[Housing assistance](#), Superseded 01/05/2013

**Implementation in Data Set Specifications:**

[SAAP Client Collection National Minimum Data Set](#)

[Community Services \(retired\)](#), Retired 01/07/2011