Person—contact method, SAAP code N

Exported from METEOR

(AIHW's Metadata Online Registry)

© Australian Institute of Health and Welfare 2024

This product, excluding the AIHW logo, Commonwealth Coat of Arms and any material owned by a third party or protected by a trademark, has been released under a Creative Commons BY 4.0 (CC BY 4.0) licence. Excluded material owned by third parties may include, for example, design and layout, images obtained under licence from third parties and signatures. We have made all reasonable efforts to identify and label material owned by third parties.

You may distribute, remix and build on this website’s material but must attribute the AIHW as the copyright holder, in line with our attribution policy. The full terms and conditions of this licence are available at https://creativecommons.org/licenses/by/4.0/.

Enquiries relating to copyright should be addressed to info@aihw.gov.au.

Enquiries or comments on the METEOR metadata or download should be directed to the METEOR team at meteor@aihw.gov.au.

# Person—contact method, SAAP code N

|  |  |
| --- | --- |
| Identifying and definitional attributes | |
| Metadata item type: | Data Element |
| Short name: | Contact method (SAAP) |
| Synonymous names: | Contact method |
| METEOR identifier: | 336114 |
| Registration status: | [Community Services (retired)](https://meteor.aihw.gov.au/RegistrationAuthority/1), Retired 01/07/2011 [Non Dictionary] |
| Definition: | The means by which a person makes contact with an agency, as represented by a code. |
| Data Element Concept: | [Person—contact method](https://meteor.aihw.gov.au/content/336117) |
| Value Domain: | [Contact method SAAP code N](https://meteor.aihw.gov.au/content/336119) |

|  |  |  |
| --- | --- | --- |
| Value domain attributes | | |
| Representational attributes | | |
| Representation class: | Code | |
| Data type: | Number | |
| Format: | N | |
| Maximum character length: | 1 | |
|  | **Value** | **Meaning** |
| Permissible values: | 1 | Via a third party, visiting agency |
|  | 2 | By person/group, visiting agency |
|  | 3 | By person/group, by phone |
|  | 4 | Via a third party, by phone |

|  |  |
| --- | --- |
| Collection and usage attributes | |
| Guide for use: | For a mapping of this value domain to the national standard for contact method follow this link: [**'Contact method code mapping from NCSDD to SAAP'**](https://meteor.aihw.gov.au/content/index.phtml?versionId=364334).  CODE 1 Via a third party, visiting agency  This code is used if a third party visited the agency to make a request for accommodation on someone else’s behalf, and did not require accommodation themselves. This may include requests made by parents, friends and various agencies such as the police. A third party contact does not include situations where one person requested accommodation for themselves and another person.  CODE 2 By person/group, visiting agency  This code is selected if the person or group visited the agency and requested accommodation.  CODE 3 By person/group, by phone  This code is used if the person or group made a request for accommodation by phone.  CODE 4 Via a third party, by phone  This code is selected if a third party phoned the agency to make a request for accommodation on someone else’s behalf, and did not require accommodation themselves. This may include requests made by parents, friends and various agencies such as the police, Centrelink, and referral, or other, SAAP agencies. A third party contact does not include situations where one person requested accommodation for themselves and another person. |



|  |  |
| --- | --- |
| Data element attributes | |
| Collection and usage attributes | |
| Comments: | This information can be used to assist in the development of appropriate ways to collect information about people seeking accommodation. It will also increase understanding about referral processes in SAAP. |
| Source and reference attributes | |
| Submitting organisation: | Australian Institute of Health and Welfare |
| Relational attributes | |
| Implementation in Data Set Specifications: | [SAAP Demand for Accommodation National Minimum Data Set](https://meteor.aihw.gov.au/content/336748)  [Community Services (retired)](https://meteor.aihw.gov.au/RegistrationAuthority/1), Retired 01/07/2011  ***Implementation start date:*** 21/04/2006  ***Implementation end date:*** 01/08/2006 |