Assistance - reason not provided

Important note: This is an archived metadata standard from the AIHW Knowledgebase. For current metadata standards and related information please access METeOR, the AIHW's Metadata Online Registry at http://meteor.aihw.gov.au

Identifying and Definitional Attributes

Data Dictionary: NCSDD

Knowledgebase ID: 000606 Version number: 1

Metadata type: DATA ELEMENT

Registration NCSIMG Admin status: SUPERSEDED

Authority: Effective date: 01-MAR-05

Definition: The reason assistance was not provided to a person by a community

services agency.

This may be recorded for a particular type of assistance, a particular request for service, a particular assessment event or a particular

referral event.

Context: Service provision and planning:

This item is a useful measure for planning purposes and can provide

information on service gaps, resource limitations, poor referral

relationships between agencies, unmet demand etc.

Relational and Representational Attributes

Datatype: Numeric

Representational CODE

form:

Representation N

layout:

Minimum Size: 1
Maximum Size: 1

Data Domain: 1 Service not offered by agency

2 Person not eligible/wrong target group

Outlet refused service to person/offer refused
Person or service provider unable to attend

5 Assistance currently not available

Facilities for special needs not available/service

inaccessible

7 Referred to other more appropriate agency

8 Other

9 Not stated/inadequately described

Guide For Use: Record main reason assistance not provided.

Examples of the above categories are:

- 3. Outlet refused service to person/offer refused due to inappropriate behaviour or person failed to present and did not contact the agency.
- 4. Person or service provider unable to attend for example, unscheduled staff absence or unscheduled events such as bad weather or electricity failure.
- 5. Assistance currently not available the place, service or resource in not currently available or a waiting period applies.
- 6. Facilities for special needs not available/service inaccessible facilities for special needs such as disability, cultural, language etc, not available; no disabled access to building; too far away; service not provided in days or hours required.

More specific categories in the data domain (that can map to this data domain) can also provide useful information at an agency or locality level about service gaps and resource limitations. For example code 6 can be broken up into a number of more specific categories to ascertain whether people are having trouble accessing services due to lack of interpreter services, disabled access to a building, etc. This information can help individual agencies better allocate their resources.

Collection Methods: This item should at the least be collected for the primary reason that assistance is not provided. Other reasons can also be collected, but the primary reason should also be specified.

> This item should be linked to a type of services or a particular event (such as a referral/contact event or a particular request for service).

Related metadata: relates to the data element concept Agency version 1 relates to the data element concept Target group version 1

Administrative Attributes

Source Document:

Source Organisation: Australian Institute of Health and Welfare

Data Element Links

Information Model Entities linked to this Data Element

NCSIM Assessment of eligibility for Service event

Data Agreements which include this Data Element